



Whether you're tipping your waitress or hairdresser, here are a few tips for the common consumer

he art of restaurant tipping is practiced by many customers and appreciated by almost all servers — but the etiquette and expectations are anything but universally understood.

The rules of tipping are continuously expanding, reaching much further than the typical restaurant environment and reaching people at new jobs. Depending on the job, people will either leave an employee a few cents or even slide them a couple of twenties for a job well done.

Some people may feel obligated to pay those who may not earn minimum wage. Some states can require a waiter or server be paid \$2 to \$3 an hour for their services.

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This incentive to earn more tips encourages many employees to perform their very best and go out of their way to earn that extra bit of pay.

"Sometimes I'll tip at places where it's optional, like a coffee house, if I know I'll be coming back a lot," said customer Jessica Baumgarten. "I don't want them to spit in my latte."

Other customers like Michelle Delia think it's important that the employee try to leave the customer satisfied. She said she has left little to no tip for poor service.

"If the service was awful, I will not hesitate to leave a penny," said Delia. "I have worked in the restaurant field before and I know how good service should be."

But there's more to tipping than leaving a buck or two on the table. There are standard rules that can range from whether you leave cash or, if the tip goes on your card, how much should be left according to state taxes. Tipping has gone from showing appreciation to becoming a standard practice when eating out, getting your gas pumped or allowing somebody to park your car.

Depending on the situation or the organization, it may come down to whether you leave your tip in cash or as a write-off on your check when you pay with a card. Depending on the company, many cash tips are untaxed and every cent will come back to the server. But if you tack on an extra dollar or two when paying with a card, that tip can be taxed before it's handed off to the people who helped you.

Whether or not your tip comes back to the specific server who helped you depends on the company, but for most, all tips are put into a common pool and divided between all the staff depending on hours.

After deciding that you should tip, many people get confused as to how much they should leave. Should they leave 10 percent, 20 percent or 30 percent for the tip at the end of the night? The amount can be different but overall,

the general rule remains the same.

Many surveys and common practice have shown that tipping 15 percent to 20 percent is the national norm for food service jobs such as a server in a restaurant and bartenders. According to itipping. com, tipping in cafes or places with a tip jar is optional and the average has been 5 percent to 10 percent. Itipping.com also says service such as haircuts, manicures and massage require a 10 percent to 20 percent tips. Getting your dog groomed can require a tip of 15 percent of the total bill.

Traveling also comes with customer service and a tip to the people who help you. Limousine and taxi drivers average 15 percent to 20 percent of the bill as tip while services at your hotel like maids can earn \$1 to \$3 at low-end establishments to \$5 to \$10 at higher end hotels.

The option of how much to tip is generally left to the consumer but some places require a specific tip for large parties. While some servers say tipping should be required, they do believe people working in the customer service field should be paid a decent wage for their hard work.

"It's really wrong not to [tip]," said Jill Smith. "I personally think that restaurants should be required to pay wait staff more so that tips could be optional, but since that's not the case, you really have to tip. The way I see it, if you can't

afford to tip, you can't afford to eat out."

While Smith said she has many friends who have worked as waitresses and seen their success with tipping, Chrissy Wareikis doesn't see the point of tipping one profession over another. Though she believes in tipping because of what her mom taught her, she believes it should be a level playing field when tips are at stake.

"When you go to Wal-Mart, do you tip the cashier when you check out? When you go to the deli, do you tip them for slicing your lunchmeat? When you go to McDonalds, do you tip the person in the drive-thru window? Do you tip the lady at the bank for cashing your check? They have all served you, too. So why don't we tip everyone?" said Wareikis.

Many believe they should tip for a job well done and not feel obligated to leave money if service was horrible. Working hard to earn enough to get by is one part of the job but getting compliments on a job well done is another part. For people working in the customer service

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- Portland area waitress

field, money speaks louder than words. Kate White said she has some experience in the field and knows that waitresses are "not waiting on you for fun." She said if people don't expect tips for their service, then they should expect minimum wage to pay them. She understands when someone is having a bad day and said

servers have it a little harder than people being paid by commission and who don't rely heavily on tips.

"Some days you have a bad day at your job but you still get your \$10 an hour whether you suck or

> not," said White. "But not as a waitress. If she has a bad day personally, then she has a bad day financially."

One waitress, who chose to remain unnamed, believes everyone should waitress once in their life to truly understand what servers go through. She believes it teaches helpful skills of multi-tasking and good communication, but overall it people to be polite "way beyond

teaches people to be polite "way beyond what my parents could have ever taught me."

"If you cannot afford to tip properly or if you simply don't like it or think it's 'ridiculous,' then you shouldn't be going out to eat," said the waitress. "Order takeout or stay home."

